

# Privacy Policy

*Last revised on July 20, 2016*

## Introduction

Your privacy is our top concern. We work hard to earn and keep your trust, so we adhere to the following principles to protect your privacy:

1. We will never rent or sell your personally identifiable information to third parties for marketing purposes.
2. We will never share your contact information with any other user without your consent. Further we will share this information only with the users who become your contacts.
3. Any sensitive information that you provide will be secured with all industry standard protocols and technology.

Notice of all changes that materially affect ways in which your personally identifiable data may be used or shared will be posted in updates to our Privacy Policy. If you continue to use the Tripathi Online Educare service after notice of changes have been sent to you or published on our site, you hereby provide your consent to the changed practices.

Please read this privacy policy to learn more about the following:

- Types of personally identifiable information collected by Tripathi Online Educare
- How is your personal information used?
- Details of circumstances leading to sharing of personal information
- Procedures to access and change your account information
- Important information regarding policy
- Security procedures that are in place to protect the loss, misuse or alteration of information collected by Tripathi Online Educare
- How to contact us

## 1. Personal information collection

### Registration:

In order to become a Tripathi Online Educare user, you must first create an account on this web site. To create an account you are required to provide the general contact information like email address, choose a password, first name, last name, country, phone number, subject, experience(for teachers).

### Profile Information:

We collect your personal details to maintain your user account on Tripathi Online Educare. We give you full autonomy to keep this information private or public. These particulars help us maintain your up to date contact information on our records and to serve you better.

### Cookies & Log Files:

- Like most web sites, Tripathi Online Educare uses cookies and web log files to track site usage. A cookie is a tiny data file saved on your computer to allow Tripathi Online Educare to recognize you as a user whenever you return to our site using the same computer and web browser. Unfortunately, if your browser settings do not allow cookies you will not be able to use our website. Like the information that you enter during registration or in your profile, in the cookie and in the log file data is used to customize your experience on the web site.
- One type of cookie, known as a "persistent" cookie, is set once you have logged into your Tripathi Online Educare account. The next time you visit the Tripathi Online Educare website, the persistent cookie will

allow us to recognize you as an existing user and thus you need not login to use the service. In order to access or change any of your private information (like a credit card number), you must login with your password even if your computer contains your persistent cookie. Additionally, if you log out of the Tripathi Online Educare site in any of your visits you will be prompted to input your password to log in to your Tripathi Online Educare account. Another type of cookie, called a “session” cookie, is used to identify your particular visit to the Tripathi Online Educare site. Session cookies expire after a short time or when you close your web browser.

- Complying with the communication standards on the Internet, we automatically receive the URLs of the sites you previously surfed and moved on while your visit to Tripathi Online Educare site. We also receive the Internet protocol (IP) address of your computer (or the proxy server you use to access the World Wide Web), your computer operating system and type of web browser you are using, as well as the name of your ISP. This information is used to analyze overall trends to help us improve the Tripathi Online Educare service. The linkage between your IP address and your personally identifiable information is never shared with third-parties without your permission or except when required by law.

## **2. Uses of personal information**

Tripathi Online Educare is an online service dedicated to helping all learners and teachers to connect more effectively with one another. The personally identifiable information you choose to provide on this site is used to help you describe yourself to other users. Other information, that does not personally identify you as an individual is collected by Tripathi Online Educare from the site (such as, by the way of example, patterns of utilization) and is exclusively owned by Tripathi Online Educare. This information can be utilized by Tripathi Online Educare in such a manner as Tripathi Online Educare, in its sole discretion, deems appropriate.

### **Tripathi Online Educare Communications:**

Tripathi Online Educare will communicate with you through email or sms/whatsapp messages. Please be aware that you will always receive emails from Tripathi Online Educare concerning the proper functioning of your account.

Tripathi Online Educare may send you promotional information unless you have opted out of receiving such information. If you wish to opt-out of receiving promotional emails, please send a request to [admin@TripathiOnlineEducare.com](mailto:admin@TripathiOnlineEducare.com).

### **SMS/WhatsApp Message:**

Tripathi Online Educare may send you text message on your mobile phone in relation to your activity or promotional activity on Tripathi Online Educare. By verifying your mobile number on Tripathi Online Educare, you agree to receive messages from Tripathi Online Educare on your mobile phone.

### **Customized Content:**

Information you provide at the time of registration or maintain in your Profile is also used to customize your experience on the web site.

## **3. Information Sharing**

### **Sharing Information With Third Parties:**

Tripathi Online Educare takes the privacy of its users very seriously. We will never sell, rent, or otherwise provide your personally identifiable information to any third party or parties for marketing purposes. We will only share this information with third parties to carry out your instructions and to provide you specific services.

For instance, we use the services of a credit card processing company to bill our users for subscription fees. These third parties do not retain, share, or store this personally identifiable information or its part other than a purpose to provide these services and are bound by strict confidentiality agreements which limit their use of such information. Tripathi Online Educare offers a “web profile” feature which allows users to publish portions of their Tripathi Online Educare profile, including your “name”, but not your “email address” to the public Internet. Users may opt-out of this feature however Tripathi Online Educare does not warrant how third-party search engines will update their cache. We may provide aggregated data about the usage of our services to third-parties for such purposes as we deem, in our sole discretion, to be appropriate. We may segment our users by role (i.e. students, adult learner), subject, geographic location, or by company. If you would like to be excluded from the aggregated research or products based upon aggregated data about our users’ activities on the site, please email Tripathi Online Educare’s customer service.

**Partnering with Other Organizations to Offer Combined Services:**

Tripathi Online Educare partners with other online services to give you the combined results of both services. Whenever we offer such combined services, it will always be your choice to make use of the combined services or not. In these cases, your personally identifiable information will only be passed from Tripathi Online Educare to our partner if you choose to use the combined service.

**Communications between Users:**

Many emails you initiate through Tripathi Online Educare, will list your email address and name in the header of the message. Other communications that you initiate through the Tripathi Online Educare website, like a request for teacher, will list your name as the initiator but will not include your personal contact information. Your contact information will only be shared with another user if both of you have indicated your interest to establish contact with each other.

## **4. Legal Disclaimer:**

It is possible that we may need to disclose personal information when required by law. We will disclose such information wherein we have a good-faith belief that it is necessary to comply with a court order, ongoing judicial proceeding, or other legal process served on our company or to exercise our legal rights or defend against legal claims.

## **5. Accessing and Changing Your Account Information**

You can review the personal information you provided us and make any desired changes to the information, or to the settings for your Tripathi Online Educare account any time by logging into your account on the Tripathi Online Educare website and editing the information on your Profile page. To request that we close your account and remove your information from the Tripathi Online Educare service, please send your request to [admin@TripathiOnlineEducare.com](mailto:admin@TripathiOnlineEducare.com). Please send your request using an email account that you have registered with Tripathi Online Educare under your name. You will receive a response to requests sent to [admin@TripathiOnlineEducare.com](mailto:admin@TripathiOnlineEducare.com) within three business days of our receiving it.

## **6. Security**

All private information can be accessed only by providing your password.

## 7. Important information

### Changes to this Privacy Policy:

Tripathi Online Educare may update this privacy policy. In the event there are significant changes in the way we process your personally identifiable information, we will display a notice on this site. Unless stated otherwise, our current Privacy Policy applies to all information that we have about you and your account.

### Children:

Children can only use our services under the supervision of their parents/legal guardians and we always suggest minors (under the age of 13) not to submit any personal information to us or use the service.

## 8. Contact Information

If you have any questions about the Privacy Policy, contact us at:

Tripathi Online Educare

B-803, Prajapati Cascade CHS LTD.

Sector 1, New Panvel

Navi Mumbai, Maharashtra

India - 410206

Phone: +91-9819708165

Email: [admin@TripathiOnlineEducare.com](mailto:admin@TripathiOnlineEducare.com)

Website: [www.TripathiOnlineEducare.com](http://www.TripathiOnlineEducare.com)