

Refund Policy

Modified on: 20 July, 2016

At Tripathi Online Educare, refund requests will be governed by the below rules:

If you	You will get	Applicable on
have not attended more than 2 hours of classes	100% of the course fee	Live Courses
have attended more than 2 hours of classes	0% of the course fee	Live Courses
request the refund within 7 days of your purchase	100% of the course fee	Self-Paced Courses

Note:

1. It is mandatory for every learner to send us a request for technical demo session before attending the first live class through email on admin@TripathiOnlineEducare.com. Learners who have not attended the demo are not eligible for refund.
2. No refund will be made for the courses priced less than Rs.1000.
3. If a discount coupon is claimed then no refund will be made.
4. All refunds will be processed within 15 working days of the refund request.